Minority and Women's Business Diversity Series



Access to Decision Makers



Goal Setting M/WBE Participation

Governor's Commission on Minority & Women's Business Enterprises sets Annual Goals



Construction:

MBE 6% WBE 6%

Professional Services:

MBE 7% WBE 10%

Supplies:

MBE 3% WBE 3%





Overview

- Certification is one tool in a deep tool kit
- Your phone will not ring with a contract
- There are not quotas, but goals
- You must work for it





Keys to Contracting Success



- Build Key Business Relationships
- Provide excellent product or service
- Offer competitive prices
- Market your business to key players in the State Procurement Process
 - State Purchasers
 - State Prime Contractors



Keys to Contracting Success

Department of Administration o

- Visit the Procurement Solicitation page on a regular basis
- Designate resources to contract proposal preparation
- Actively participate in networking opportunities
 - Pre-RFP Sessions
 - Business Matchmaking



Does the State Buy It?

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- Review Current QPA's
- Review Current Contracts
- Meet with Key State Staff
- Know PEN Products and State Use



Know Your Market

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- Commodity or Professional Service or Construction
 - Different procurement methods and evaluation processes
- Small Sales or Large Sales
 - Decentralized vs Centralized decision making
- Prime Contractor or Sub Contractor
 - MWBE preference is only for subcontracting
 - Agencies can meet goals through use of MWBE primes



State Purchasing and Contracting



Facilities/Agencies/IDOA

Low Bid/Evaluated Criteria



Who Decides?

- IDOA Buyers-awards low bidder only
- Agency Procurement Agents-who gets RFQ's
- Facility Superintendents-who gets RFQs
- All names listed on the web
- Agency Subject area experts-who get RFQs and RFSs and who wins points in evaluation process
- Prime Contractors who will serve as contractors





Making Connections

- Trade groups and service organizations hold events, maintain resources and offer assistance
- Monitor web pages for meetings and pre-proposal conferences
- Attend meetings and pre-proposal conferences
- Successful MWBEs almost always attend pre-proposal meetings
- Attend matchmaking events and trade shows





Be Prepared and Know the Rules



- Be Certified by IDOA
- Submit business changes immediately and annual "Statement of No-Change"
- Maintain accurate bidder profile
- MWBE primes must also meet MWBE subcontracting
- IDOA Public Works requires prequalification for both primes and subs on contracts over \$150,000



Be Prepared and Know the Rules (cont'd)



- Public Works does <u>not</u> require bonds for subcontractors
- MWBE Division offers consultations to explain the processes



Bidder Registration and Benefits

- Receive solicitations from the State of Indiana Government
- Listing in the Buy Indiana Directory
- Receive a Registration Number/Bidder ID for Minority/Women Business Certification
- Maintain your profile to ensure that your contact information and categories of goods and services are current.





Bidder Registration and Benefits (cont'd)



If competing as a subcontractor, you <u>WILL</u>
 <u>NOT</u> receive notification of opportunities by e-mail



Bidder Registration Enrollment Process



- On-line Registration
 - www.buyindiana.in.gov
- Bidder Registration
 - Contact Amy Redding 317-234-0234

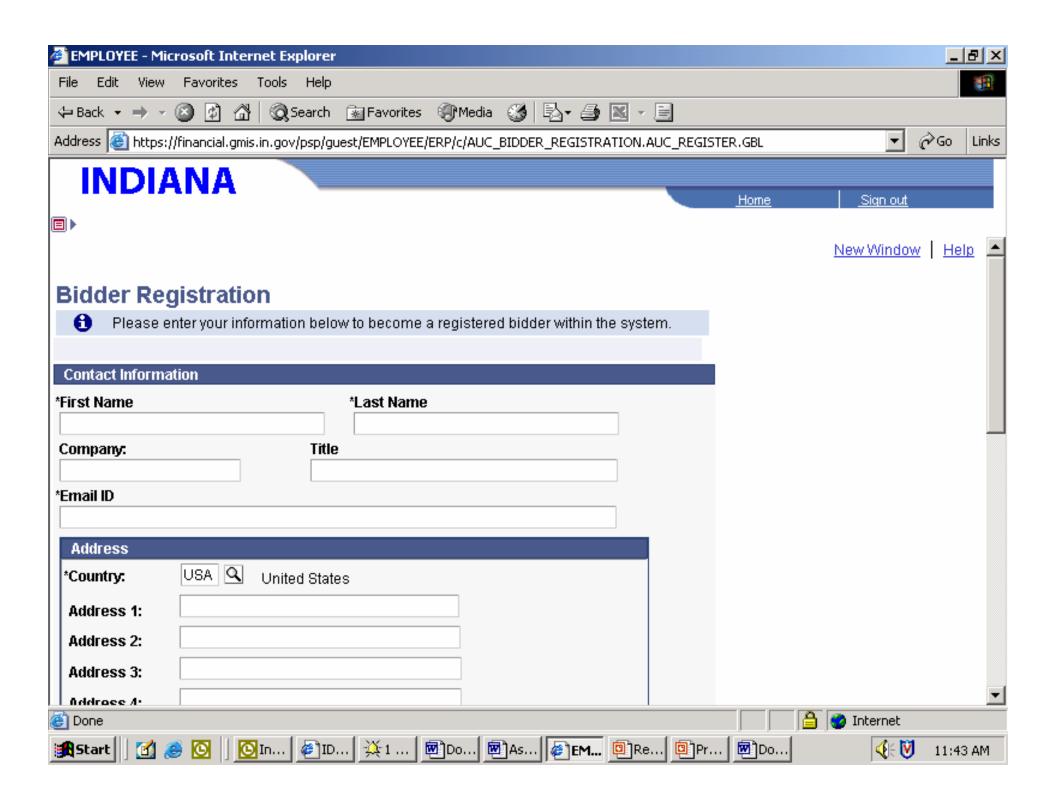


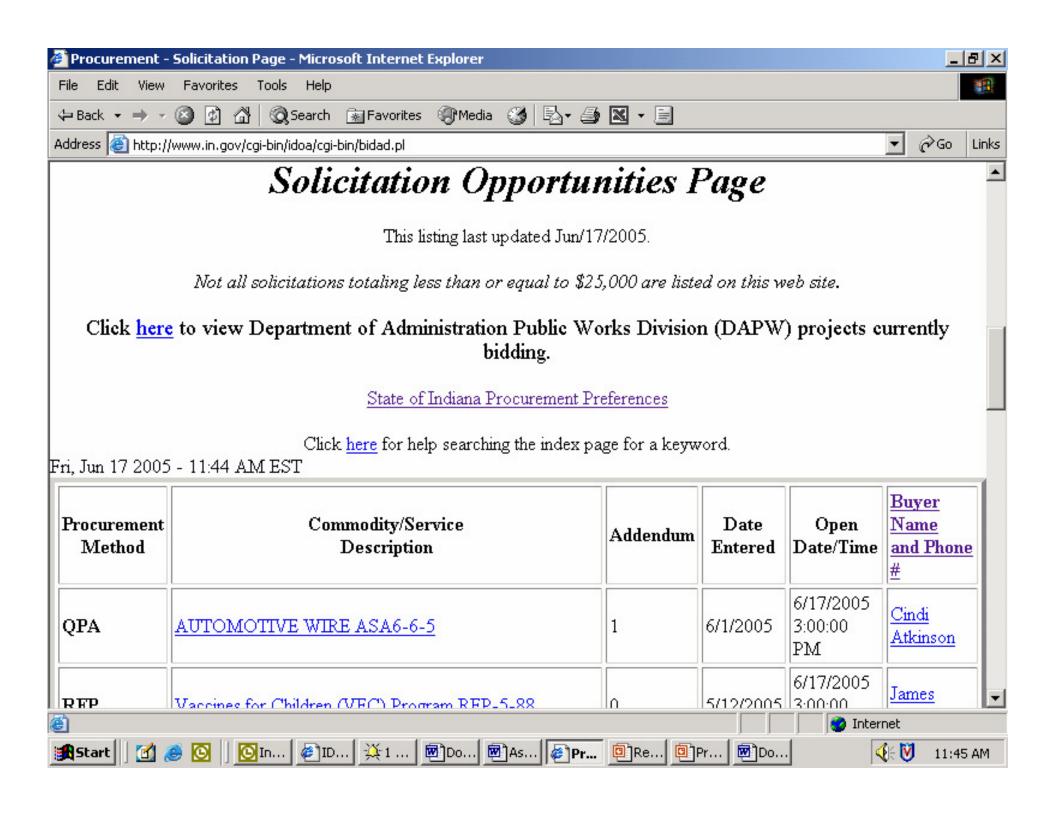
Pre-Proposal Meetings

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- Pre-proposal meeting attendees <u>ALMOST</u> <u>ALWAYS</u> get the subcontract
- Opportunity for Prime Contractors and Sub-Contractors to ask questions of the Agency with regard to the details of the proposed business need
- Relationship building time identify how you bring value to the bid and sell your niche
- Attendee Contact information is available if you are unable to make a session – Contact Procurement or Public Works
- NEW! pre-meeting introduction period







Solicitations

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- Posted online for many larger opportunities
- Details of agency specifications and requirements for completing the package
- www.BuyIndiana.IN.gov
 - Procurement solicitations
 - Public Works and INDOT Bids
 - Stadium Construction Bids
 - Other Opportunities



STATE OF INDIANA

REQUEST FOR PROPOSALS 5-38

INDIANA DEPARTMENT OF ADMINISTRATION

AND THE

INDIANA FAMILY AND SOCIAL SERVICES ADMINISTRATION/OFFICE OF MEDICAID POLICY AND PLANNING

Solicitation for:

Enrollment Broker Services

Proposal Due Date: July 29, 2005

CONTENTS OF RFP 5-38

RFP 5-38 consists of the following documents, which may be downloaded from this web site:

- RFP-5-38
- <u>Attachment A</u>. This is one form: The Minority and Women's Business Enterprise (MWBE) Participation Plan form. A completed version of this document must be included with your response.
- Attachment B, Sample Contract.
- Attachment C, Indiana Economic Impact Form.
- Attachment D, Scope of Work.
- Attachment E, Indiana Health Coverage Programs Overview.
- Attachment F, Cost Proposal.
- <u>Attachment G</u>, Corporate Qualifications Reference Questionnaire.
- Attachment H, Hoosier Healthwise Mandatory RBMC Map.
- Questions and Answers about the RFP. The inquiry period for this RFP closes July 1, 2005, at 3 p.m. Eastern Standard Time. When the guestions and answers are posted, this will be an active link.

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Steps to Awards



- Attend Pre-Bid Meetings
- Tell Firms about your interest
- Construction Email MWBED
- Milestone Calendar published in Solicitation
- Proposal prepared
- MWBE requires subcontractors to protect self
- Prime Contractor is notified and negotiations begin
- Prime Contractor receives awarded contract
- Public Inspection



Website Referrals



- www.in.gov/idoa/proc/index.html
 - Procurement Website
- www.in.gov/idoa/register
 - Bidder Registration Website
- www.in.gov/idoa/minority
 - State Office of Minority and Women's Business Enterprises



Website Referrals



- www.buyindiana.in.gov
 - Bidder Registration, MWBE
 Directory, Current Solicitations
- www.in.gov/dot/business/contract/
 - Indiana Department of Transportation – Contractors Page
- www.in.gov/IDOA/contracts
 - State of Indiana Active Contracts



Telephone Referrals



- Bidder Registration
 - Amy Redding 317-234-0234
- Minority and Women's Business Enterprises Division
 - Main Number 317-232-3061
- Indiana Department of Transportation DBE Program
 - George Roney 317-233-3563



Networking to Success



Networking- n.v. a group of people who exchange information, contacts, and experience for professional or social purposes.

-The Oxford Dictionary



Networking to Success

Tips for Successful Networking

- 30 second elevator speech
- Ask the Buyer for more detail about their business needs
- Outline why your product or service is of superior benefit to the buyer
- Clarify when the Buyer will need the goods or services
- BRING PLENTY OF BUSINESS
 CARDS AND PROMOTIONAL
 MATERIALS. Make sure your cards
 are easily accessible





Networking to Success

Tips for Successful Networking (cont'd)

- Use the State contracts, QPA list, networking contracts, and other resources to know exactly what you have to sell that meets the Buyer's needs.
- Tell them why they should engage your firm
- Be an attentive listener. Engage in conversation related to the business opportunities
- Plan your next meeting or pinpoint a date to follow up





Networking to Success

Networking at Events

- Know the influential people in your field or target market. Seek them out at events with a specific purpose in mind.
- Jot down a few personal notes on the back of the business cards that will help you remember key points
- Don't spend too much time with one person
- Develop and maintain relationships long term





Contact Us

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- mwbe@idoa.in.gov
- www.in.gov/idoa/minority
- 317-232-3061



